TERMS & CONDITIONS

These terms and conditions apply to the registration to the 85th FIP World Congress of Pharmacy and Pharmaceutical Science organised by the International Pharmaceutical Federation (FIP) from 12 September to 15 September 2027 (plus pre-opening meetings and workshops on Friday 10 September and Saturday 11 September). The registration will be done via the registration software provided by EventsAir. The networking app is also provided by EventsAir.

By registering to attend FIP 2027 yourself or on another's behalf, you are agreeing to the following terms and conditions, please read these carefully:

- You can register for the congress online: https://kualalumpur2027.fip.org/registration-fees/
- We cannot take responsibility if bookings made by other methods do not reach us. When you book online you will receive an auto-acknowledgment with your invoice by e-mail once you have completed your registration. Closer to the congress you will also receive an email with login details to get access to the app.
- If you do not receive the confirmation e-mail with the invoice in your inbox, please check your spam folder. If you still do not see the confirmation e-mail, please contact the FIP Congress team at congress@fip.org
- We accept and process registrations on the basis that you have followed all the internal procurement procedures of your organisation, and you will be charged accordingly. By registering, you are also confirming that the information you submit is accurate and complete.
- Registrations are made at your own risk, and we cannot take responsibility for registrations booked in error. This responsibility lies with your organisation or you, if you are booking as a private individual. Furthermore, we will not refund the registration fee or any other costs, should you register in error and fail to cancel with adequate cancellation notice.

Minimum age

Due to current health and safety regulations and legislation in effect, the parent/guardian must submit and provide a copy of the completed parent/guardian consent form for accompanying person's up to the age of 17. This form can be requested from the congress secretariat by e-mail. The parent/guardian must always accompany the minor when they are in the congress venue or any related venues. The delegate who is accompanying will be held responsible for all actions of the minor.

Badge

The name badge should be picked up onsite at the registration desk.
The registration desk will be located at the main entrance of
the Kuala Lumpur Convention Centre and will be open during the following hours:

- Friday, 10 September: 16.00 – 19.00
- Saturday, 11 September: 07.30 – 17.00
- Sunday, 12 September: 08.00 – 17.00
- Monday 13, September: 07.30 – 17.00
- Tuesday, 14 September: 07.30 – 17.00
- Wednesday, 15 September: 07.30 – 16.00

For organisational and security reasons, the name badge must always be worn during the congress. Access to the different areas will not be granted without a proper name badge. Registrants may not share a pass between multiple registrants.

Name change

All registrations are strictly personal: replacements or name changes are not possible. You may be asked to show an identification document (e.g. passport) when picking up your badge at the registration desk.

Cancellation/refund policy

- Notification of cancellation must be made in writing and sent to FIP HQ in the Netherlands.
- In case of cancellation **before Wednesday 02 June 2027** (23.59 CEST) the fee for registration and additional events, less an administration fee of 10% will be refunded.
- In case of cancellation **between Thursday 03 June and Wednesday 25 August 2027** (23.59 CEST), the fee for registration and additional events, less an administration fee of 50% will be refunded.
- **After 25 August 2027** (00.00 CEST) the fee for registration and additional events **will not** be refunded. Even if you have registered after 25 August 2027.
- **The terms of cancellation are applicable in all circumstances, including if a visa is officially refused to the participant and/or accompanying person**. Delegates are strongly advised to apply for their visa at least three months before traveling to Malaysia to ensure adequate processing.
- Should a delegate not attend the congress, for whatever reason, no further claims for reimbursement or waiving of fees can be made.
- Any refund to credit card payments can only be credited back to the original credit card and cannot be refunded to a different card or bank account.

Visa invitation letter

An invitation letter will only be provided to registrants who have registered and paid the required registration fees. The invitation is downloadable as pdf with an electronic signature. We do not stamp the letters nor send them by standard mail. The invitation letter does not financially or legally obligate FIP in any way or any expenses incurred. Please note that the FIP Congress Team will send the list of registered delegates on a regular basis to the Ministry of Foreign Affairs of Malaysia.

Photographs and videos

FIP and official partners of the congress reserves the right to photograph and videotape the congress and social events and all its attendees and to use these photographs and videos in any internal and external communication related to FIP 2027 including, but not limited to, its websites and mobile applications, social media pages, congress daily newspapers, congress programme, newsletters, publications and annual reports.

By registering for the congress, the registrant explicitly agrees to the use of his/her image in any FIP publicity material without any compensation in perpetuity. Any personal data will be solely used in accordance with current EU and Dutch data protection legislation.

Data protection
By registering for this congress, you (the registrant) agree that your personal data will be processed by FIP (Andries Bickerweg 5, 2517 JP The Hague for registration and handling purposes, as well as to send you information in connection with all FIP events. Any personal data will be solely used in accordance with current EU and Dutch data protection legislation and will not be disclosed to any third party not contracted without the registrant's written consent. If you do not submit the data indicated as "required", we cannot complete your registration. FIP is compliant with the EU General Data Protection Regulation (GDPR) in the way we collect, use, and store your data.

For more information, please refer to FIP's Data Protection Policy, which can be consulted at: https://www.fip.org/files/content/footer/privacy-statement.pdf

Disclaimer
The International Pharmaceutical Federation (FIP), the Malaysian Pharmacists Society (MPS) as congress partner, and the contracted suppliers (hereafter called the organisers) may not be held responsible for any loss, injury or damage to any property, whatever the cause may be. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected. It is recommended that participants obtain adequate cover for travel, health, and accident insurance before they depart from their countries.

The organisers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the congress participants. Should, for any reason outside the organisers control (including but not limited to acts of terrorism, extreme weather conditions, and/or industrial action) the venue or speakers change, or the congress be cancelled, the organisers will endeavour to reschedule, but shall not be held responsible for any costs, damages, or expenses incurred by registrants. If, for any reason, the organisers decide to make changes to the congress, they are not responsible for airfares, hotels, or other costs incurred by registrants. The participants take part in the congress, tours, and trips at their own risk.

Furthermore, the organisers may not be held liable for any costs or damages incurred resulting from acts outside of their control including but not limited to force majeure, strikes and/or public manifestations.

Only written arrangements are binding. The sole legal venue is The Hague. Registration of a participant entails acceptance of these conditions. In any disputes that may arise concerning the execution or interpretation of these regulations, both parties agree that they will be subject to Dutch law and that the commercial courts of The Hague will be competent, without prejudice to the organisers right to initiate proceedings under the laws and before the courts of the participants registered office in the event any sums are due by the participant to FIP.